



*True Care begins with you at home.*

Whether you need minimal assistance or specialized services, we deliver the same exceptional support and companionship. Our service pairs you with the perfect caregiver, so you enjoy individualized, sensitive care that suits your lifestyle.

### Certified Home Health Aides

Our aides assist with activities of daily living including bathing, personal hygiene, dressing, ambulation, meal prep, shopping, errands, laundry and light housekeeping.

### Licensed Practical Nurses

Our LPNs provide skilled services including clinical management, observation and execution of care under RN supervision (excluding IV infusion) to improve or maintain patient condition.

### Registered Nurses

Our RNs supervise each patient's care plan, administer a full suite of skilled services (available in shift, hourly, and visit capacity), and ensure safe, effective continuity of care.



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True Care Solutions  
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Follow us on:



**True Care** is a licensed Home Care Agency that provides outstanding home care service in the New York Metropolitan area. Our services are available to all regardless of race, age, color, disability, religion, sex, or sexual orientation. We are committed to providing the highest level of care and maintain excellence in staff, procedures, and responsiveness.



 **TRUECARE**  
PRIVATE CLIENT



**HOMECARE**  
CUSTOMIZED SERVICES TO FIT YOUR LIFESTYLE

# Introducing

## Private Client

With our Private Client program, True Care empowers you to live at home and at ease. Discover truly personalized home healthcare services inspired by the love of family.

With Private Client, you gain access to our robust team to assist with all aspects of care. Our dedicated social worker participates in the care plan and is available for our clients and their families. Stay in touch with our Lead Care Manager and Coordinators to assist with caregiver scheduling. Clients also have access to our clinical team, including a dedicated RN in the field and on-call availability. Overall our team is ready to assist you, seven days a week with any of the concierge resources.

## Concierge Resources

Home Health Aides

Specialty Dementia Care

Home or Facility-Based Care

Infusion Therapies

RN and LPN Care Management

Private Duty Nursing

*Love to Care*™

# Our additional Private Client services

## True Bridge Memory Care

Our True Bridge program supplements our in-home services by providing an extra layer of care for those with changes in cognition. When clients sign up for True Bridge memory care, they are signing up for more support for themselves, their families, and their caregivers.

This specialized program helps bridge the gap between families and caregivers with care that empowers, encourages, and engages our clients. Each True Bridge client receives an Engagement Assessment so the whole care team, including the family, can learn how to better connect with that individual.

## True Bridge Services

In-Home Engagement Assessment

Side-by-Side Care Plan Development

Comprehensive Nursing Assessments throughout all stages of care

Resources & Service Recommendations from our memory care experts

Invitations to Social and Cultural Events in the community, created just for our True Bridge clients, families and caregivers

Quarterly Visits with our social worker or certified recreation therapist

## Specialty In-Home Infusion Therapy

True Care Private Client Services offers full service infusion therapy administration with medication delivered to your home by a specialty pharmacy. Administration is performed via catheter or non-oral routes such as intramuscular injections and subcutaneous routes, per your physician's individualized guidance. While your experienced nurses can administer infusions, self administration training is also available for clients and family members.

## Infusion Services

Infusion Assessment

Antibiotics

Wound Care

Hydration

IVIG

Lipids

Remicade

TPN

Chemotherapy

High Acuity

Hospice

Pain Management

PCA Pumps

Port

Midline Insertion

First Dose Visit

